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ORIGINAL



EX PARTE OR LATE FILED

February 7, 2000

Ex Parte Submission

Magalie Roman Salas, Esq.
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: *Application of SBC Communications Inc. Pursuant to Section 271 of the Telecommunications Act of 1996 to Provide In-Region, InterLATA Services in Texas, CC Docket No. 00-4*

Dear Ms. Salas:

Enclosed for filing please find an original and one copy of corrected tracking/chart results for Southwestern Bell Telephone Company ("SWBT") Performance Measurement 62-09 (Average Delay Days for SWBT Missed Due Dates – DSL), presented on a state-wide basis for Texas for the months January 1999 through December 1999. This page replaces page 62c in the tracking/chart results filed with the Commission in this docket on February 1, 2000. The corrected page is being provided at the direct request of Commission staff.

This new page gives the correct average number of delay days for CLECs, as well as the correct z-value. The other columns, including the number of missed due dates for CLECs, were correct on the original page. The problem in generating this table was not any inaccuracy in SWBT's data, but rather an incorrect "cell reference" in this particular performance report, which called for the wrong information in SWBT's database when generating the report. The CLEC performance reports on SBC's external web site and the data on the FCC performance reporting web site were not affected by this incorrect cell reference; accordingly, no correction to these reports has been necessary.

Also enclosed, at the direct request of Commission staff, are alternative presentations of the December 1999 data in the January 1999-December 1999 tracking/chart results for Performance Measurements 5, 6, 7, 7.1, 8, and 94. These charts report data for these particular Performance Measurements on five-state basis in December 1999, rather than on a Texas-specific basis for December 1999 as in the February 1 ex parte filing.

041

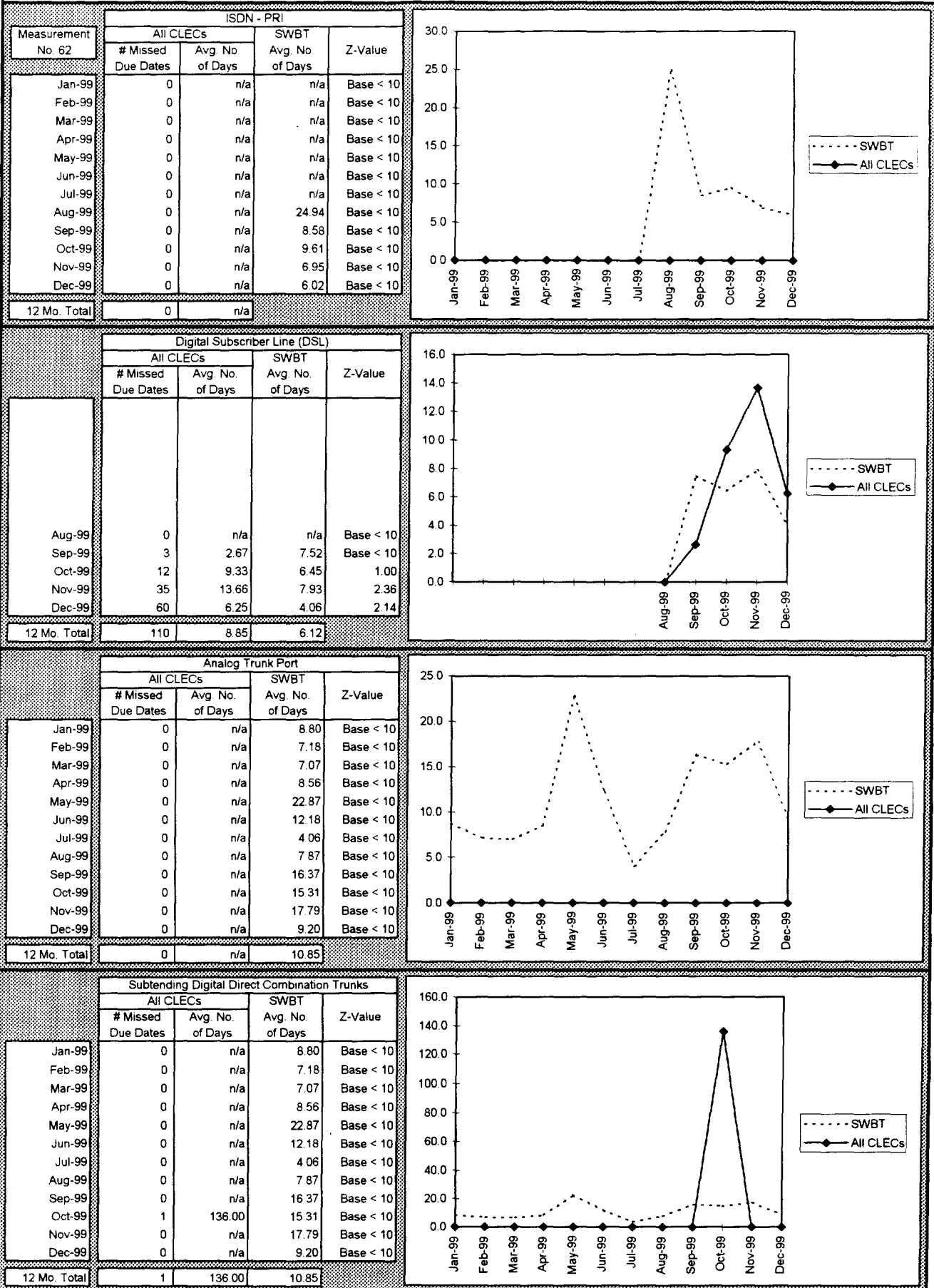
Please let me know if you have any questions about this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Kenneth Holt", with a long, sweeping horizontal line extending to the right.

cc: Mr. Dever
Ms. Egler
Mr. Stanley
Ms. Stephens
Ms. Wright
Ms. Farroba, Texas PUC
Ms. Heisler, DOJ
ITS

Average Delay Days for SWBT Missed Due Dates

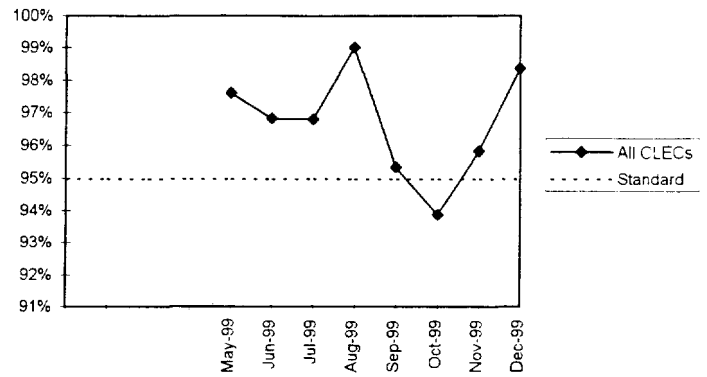




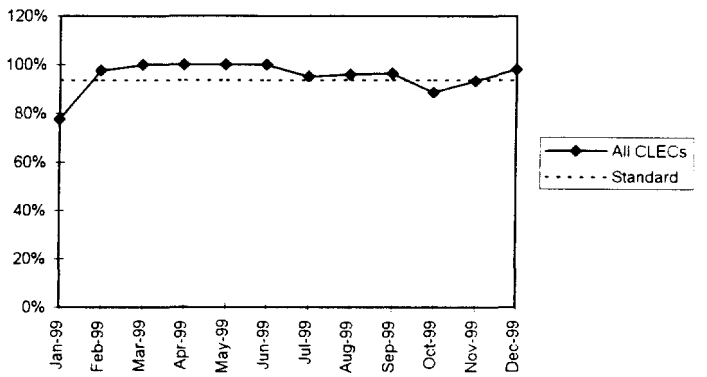
Pre-Ordering/Ordering

Percent Firm Order Confirmations (FOCs) received within "x" hours - Mechanized - LEX

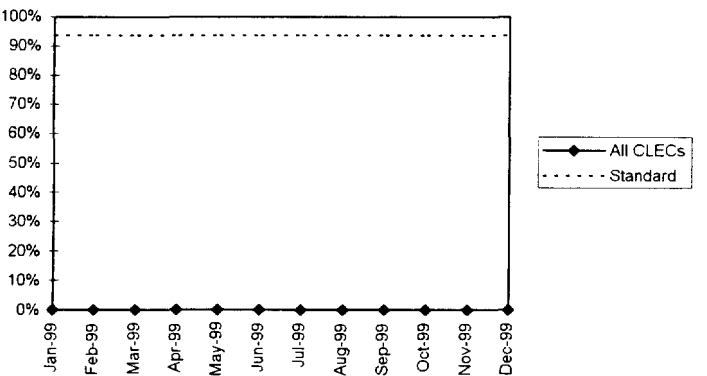
Measurement No 5	Residence and Simple Business (Incl INP Eff 8/99)			
	All CLECs			
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
May-99	2 801	2 734	97.6%	-2.61
Jun-99	3 030	2 934	96.8%	-1.83
Jul-99	4 982	4 823	96.8%	-1.81
Aug-99	3 397	3 364	99.0%	-4.03
Sep-99	5 985	5 707	95.4%	-0.36
Oct-99	6 823	6 405	93.9%	1.13
Nov-99	8 326	7 980	95.8%	-0.84
Dec-99	8 357	8 221	98.4%	-3.37
12 Mo Total	43 701	42 168	96.5%	



	Complex Business (1 - 200 Lines)			
	All CLECs			
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Jan-99	18	14	77.8%	16.22
Feb-99	43	42	97.7%	-3.67
Mar-99	93	93	100.0%	-6.00
Apr-99	66	66	100.0%	-6.00
May-99	64	64	100.0%	-6.00
Jun-99	54	54	100.0%	-6.00
Jul-99	21	20	95.2%	-1.24
Aug-99	26	25	96.2%	-2.15
Sep-99	1 271	1 227	96.5%	-2.54
Oct-99	2 427	2 155	88.8%	5.21
Nov-99	2 261	2 112	93.4%	0.59
Dec-99	1 774	1 744	98.3%	-4.31
12 Mo Total	8 118	7 616	93.8%	



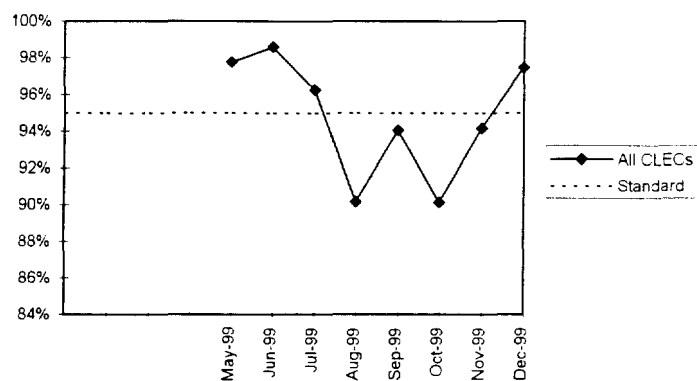
	Complex Business (200+ Lines)			
	All CLECs			
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Jan-99	0	0	n/a	Base < 10
Feb-99	0	0	n/a	Base < 10
Mar-99	0	0	n/a	Base < 10
Apr-99	0	0	n/a	Base < 10
May-99	0	0	n/a	Base < 10
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo Total	0	0	n/a	



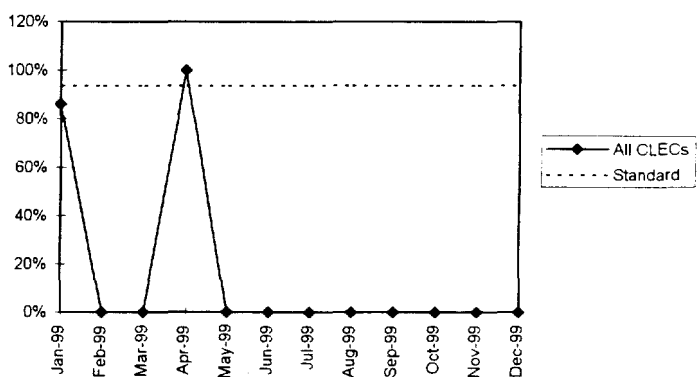
Pre-Ordering/Ordering

Percent Firm Order Confirmations (FOCs) received within "x" hours - Mechanized - LEX

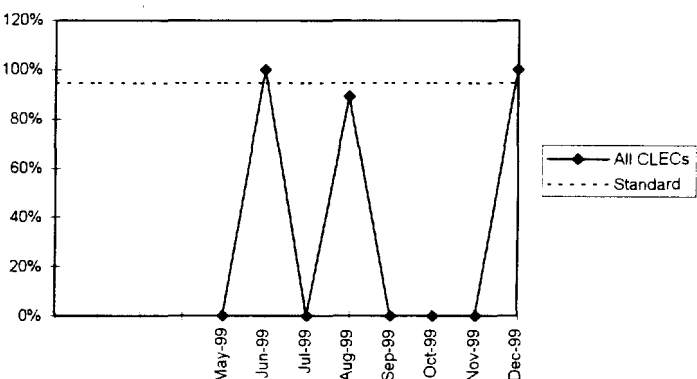
Measurement No. 5	UNE Loop (1 - 50)			
	All CLECs			
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
May-99	2,131	2,083	97.7%	-2.75
Jun-99	3,601	3,551	98.6%	-3.61
Jul-99	4,375	4,211	96.3%	-1.25
Aug-99	5,190	4,680	90.2%	4.83
Sep-99	1,479	1,391	94.1%	0.95
Oct-99	1,723	1,553	90.1%	4.87
Nov-99	2,541	2,393	94.2%	0.82
Dec-99	2,562	2,498	97.5%	-2.50
12 Mo. Total	23,602	22,360	94.7%	



Measurement No. 6	UNE Loop (50 +)			
	All CLECs			
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Jan-99	36	31	86.1%	7.89
Feb-99	0	0	n/a	Base < 10
Mar-99	0	0	n/a	Base < 10
Apr-99	1	1	100.0%	Base < 10
May-99	0	0	n/a	Base < 10
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	37	32	86.5%	



Measurement No. 7	Switch Ports			
	All CLECs			
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
May-99	0	0	n/a	Base < 10
Jun-99	1	1	100.0%	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	9	8	88.9%	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	2	2	100.0%	Base < 10
12 Mo. Total	12	11	91.7%	



Pre-Ordering/Ordering

Percent Firm Order Confirmations (FOCs) received within "x" hours - Mechanized - EDI

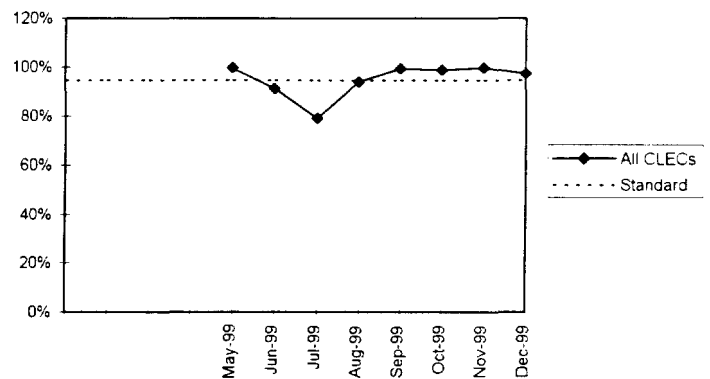
Measurement
No. 5

Residence and Simple Business (Incl. INP Eff. 8/99)

All CLECs

	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
May-99	54	54	100.0%	-5.00
Jun-99	158	144	91.1%	3.86
Jul-99	1,267	1,004	79.2%	15.76
Aug-99	1,022	961	94.0%	0.97
Sep-99	40,143	39,943	99.5%	-4.50
Oct-99	18,233	18,062	99.1%	-4.06
Nov-99	18,170	18,129	99.8%	-4.77
Dec-99	20,423	19,921	97.5%	-2.54

12 Mo. Total	99,470	98,218	98.7%	
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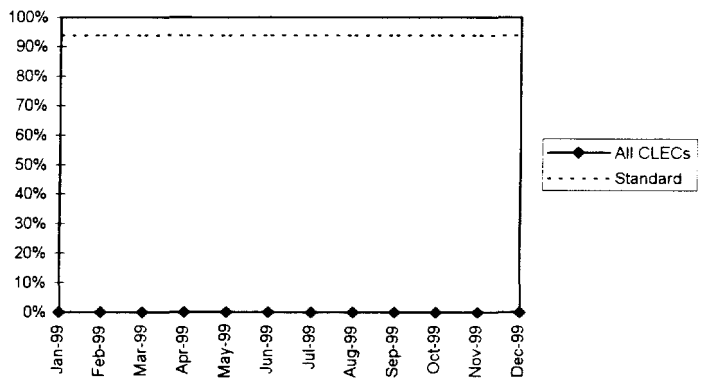


Complex Business (1 - 200 Lines)

All CLECs

	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Jan-99	0	0	n/a	Base < 10
Feb-99	0	0	n/a	Base < 10
Mar-99	0	0	n/a	Base < 10
Apr-99	0	0	n/a	Base < 10
May-99	0	0	n/a	Base < 10
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10

12 Mo. Total	0	0	n/a	
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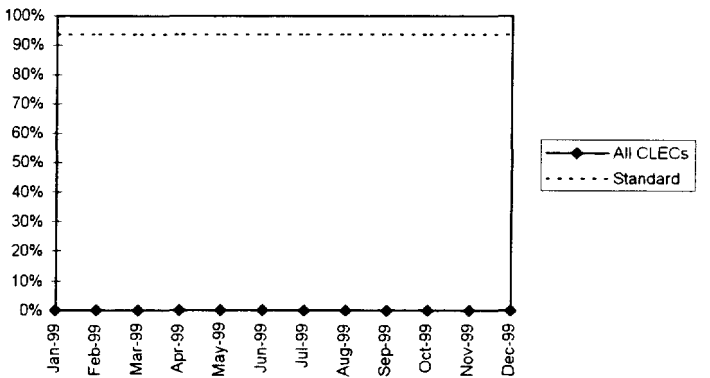


Complex Business (200+ Lines)

All CLECs

	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Jan-99	0	0	n/a	Base < 10
Feb-99	0	0	n/a	Base < 10
Mar-99	0	0	n/a	Base < 10
Apr-99	0	0	n/a	Base < 10
May-99	0	0	n/a	Base < 10
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10

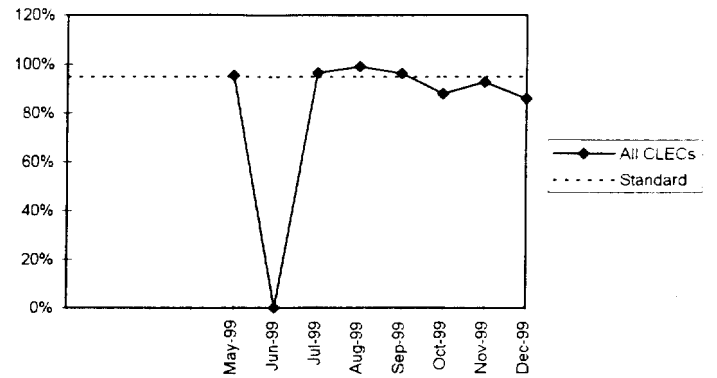
12 Mo. Total	0	0	n/a	
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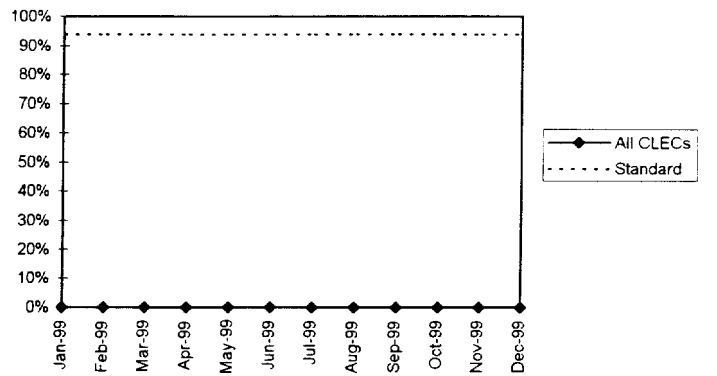
Pre-Ordering/Ordering

Percent Firm Order Confirmations (FOCs) received within "x" hours - Mechanized - EDI

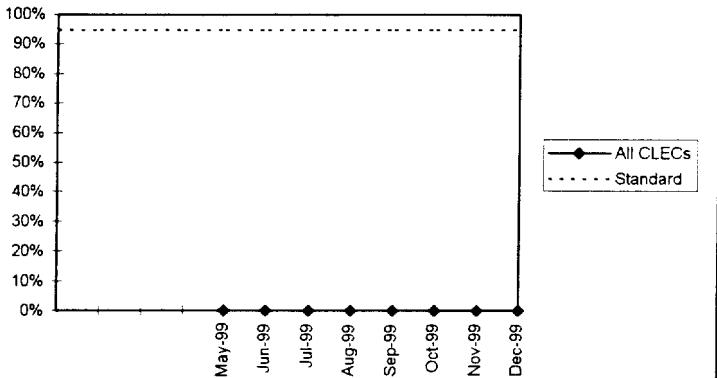
Measurement No 5	UNE Loop (1 - 50)			
	All CLECs			
	No of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
May-99	22	21	95.5%	-0.45
Jun-99	0	0	n/a	Base < 10
Jul-99	4,250	4,104	96.6%	-1.56
Aug-99	11,609	11,540	99.4%	-4.41
Sep-99	27	26	96.3%	-1.30
Oct-99	118	104	88.1%	6.86
Nov-99	179	166	92.7%	2.26
Dec-99	254	218	85.8%	9.17
12 Mo. Total	16,459	16,179	98.3%	



Measurement	UNE Loop (50 +)			
	All CLECs			
	No of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Jan-99	0	0	n/a	Base < 10
Feb-99	0	0	n/a	Base < 10
Mar-99	0	0	n/a	Base < 10
Apr-99	0	0	n/a	Base < 10
May-99	0	0	n/a	Base < 10
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



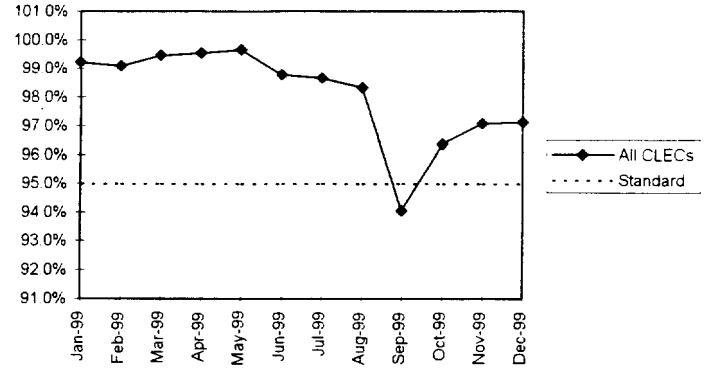
Measurement	Switch Ports			
	All CLECs			
	No of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
May-99	0	0	n/a	Base < 10
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



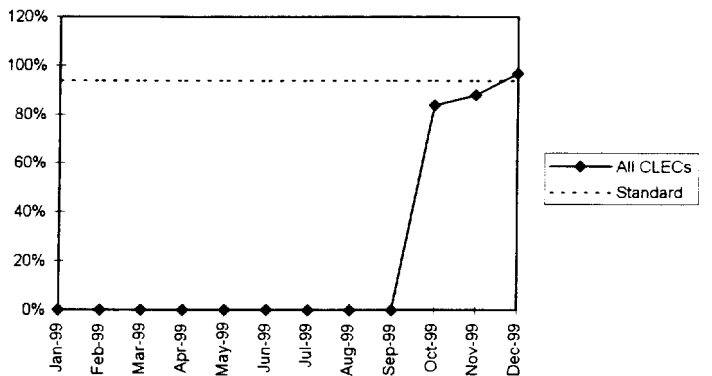
Pre-Ordering/Ordering

Percent Firm Order Confirmations (FOCs) received within "x" hours - Manual

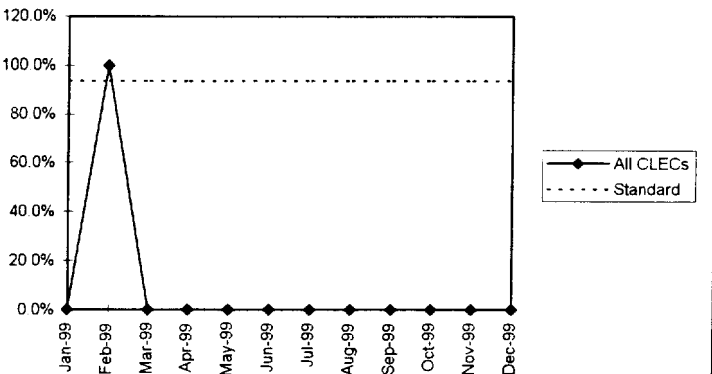
Measurement No 5	Residence and Simple Business			
	All CLECs			
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Jan-99	67,789	67,259	99.2%	-4.22
Feb-99	74,166	73,484	99.1%	-4.08
Mar-99	76,208	75,792	99.5%	-4.45
Apr-99	76,362	76,012	99.5%	-4.54
May-99	80,906	80,639	99.7%	-4.67
Jun-99	88,401	87,308	98.8%	-3.76
Jul-99	86,732	85,565	98.7%	-3.65
Aug-99	91,953	90,405	98.3%	-3.32
Sep-99	87,570	82,372	94.1%	0.94
Oct-99	88,996	85,773	96.4%	-1.38
Nov-99	84,580	82,105	97.1%	-2.07
Dec-99	75,626	73,447	97.1%	-2.12
12 Mo. Total	979,289	960,161	98.0%	



Measurement No 5	Complex Business - (1 - 200 Lines)			
	All CLECs			
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Jan-99	0	0	n/a	Base < 10
Feb-99	0	0	n/a	Base < 10
Mar-99	0	0	n/a	Base < 10
Apr-99	0	0	n/a	Base < 10
May-99	0	0	n/a	Base < 10
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	1,490	1,250	83.9%	10.11
Nov-99	1,640	1,441	87.9%	6.13
Dec-99	1,327	1,286	96.9%	-2.91
12 Mo. Total	4,457	3,977	89.2%	



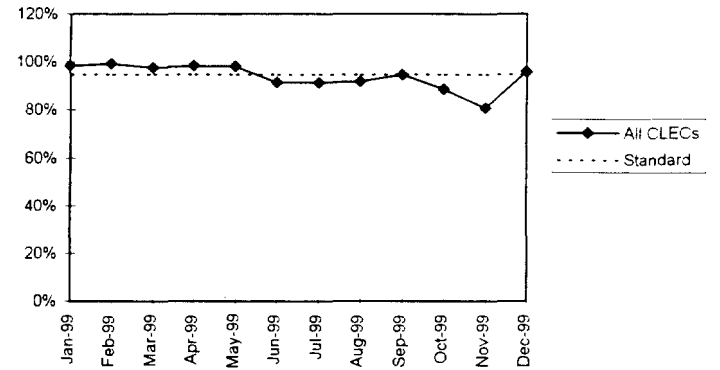
Measurement No 5	Complex Business - (200 + Lines)			
	All CLECs			
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Jan-99	0	0	n/a	Base < 10
Feb-99	1	1	100.0%	Base < 10
Mar-99	0	0	n/a	Base < 10
Apr-99	0	0	n/a	Base < 10
May-99	0	0	n/a	Base < 10
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	1	1	100.0%	



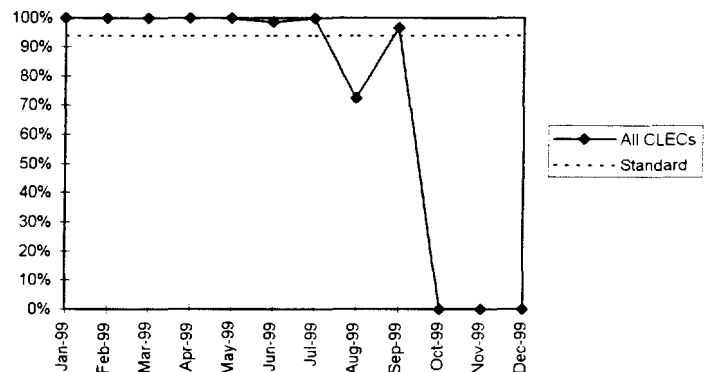
Pre-Ordering/Ordering

Percent Firm Order Confirmations (FOCs) received within "x" hours - Manual

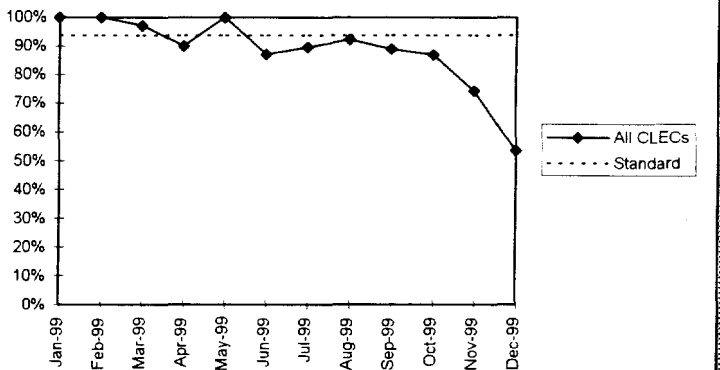
Measurement No 5	UNE Loop (1 - 50)			
	All CLECs			
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Jan-99	650	640	98.5%	-3.46
Feb-99	782	776	99.2%	-4.23
Mar-99	789	770	97.6%	-2.59
Apr-99	1,123	1,103	98.2%	-3.22
May-99	1,196	1,172	98.0%	-2.99
Jun-99	1,388	1,269	91.4%	3.57
Jul-99	1,273	1,164	91.4%	3.56
Aug-99	1,280	1,176	91.9%	3.13
Sep-99	1,637	1,550	94.7%	0.31
Oct-99	1,578	1,400	88.7%	6.28
Nov-99	1,028	830	80.7%	14.26
Dec-99	1,235	1,186	96.0%	-1.03
12 Mo. Total	13,959	13,036	93.4%	



Measurement No 5	UNE Loop (50 +)			
	All CLECs			
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Jan-99	108	108	100.0%	-6.00
Feb-99	78	78	100.0%	-6.00
Mar-99	86	86	100.0%	-6.00
Apr-99	88	88	100.0%	-6.00
May-99	105	105	100.0%	-6.00
Jun-99	72	71	98.6%	-4.61
Jul-99	70	70	100.0%	-6.00
Aug-99	47	34	72.3%	21.66
Sep-99	120	116	96.7%	-2.67
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	774	756	97.7%	



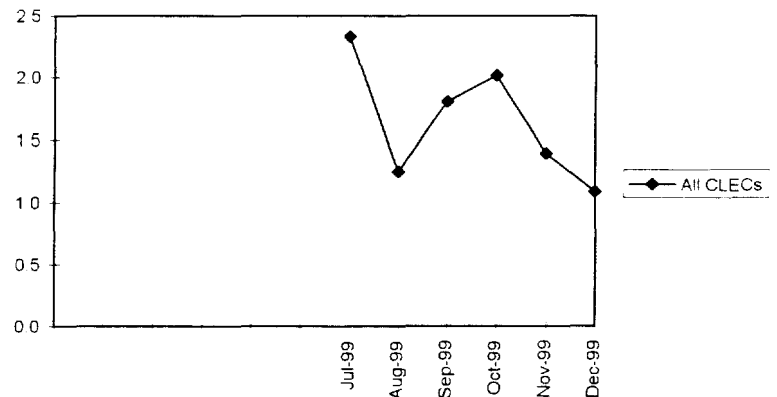
Measurement No 5	Switch Ports			
	All CLECs			
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Jan-99	78	78	100.0%	-6.00
Feb-99	57	57	100.0%	-6.00
Mar-99	35	34	97.1%	-3.14
Apr-99	30	27	90.0%	4.00
May-99	928	927	99.9%	-5.89
Jun-99	249	217	87.1%	6.85
Jul-99	454	407	89.6%	4.35
Aug-99	404	373	92.3%	1.67
Sep-99	218	194	89.0%	5.01
Oct-99	261	227	87.0%	7.03
Nov-99	310	230	74.2%	19.81
Dec-99	15	8	53.3%	40.67
12 Mo. Total	3,039	2,779	91.4%	



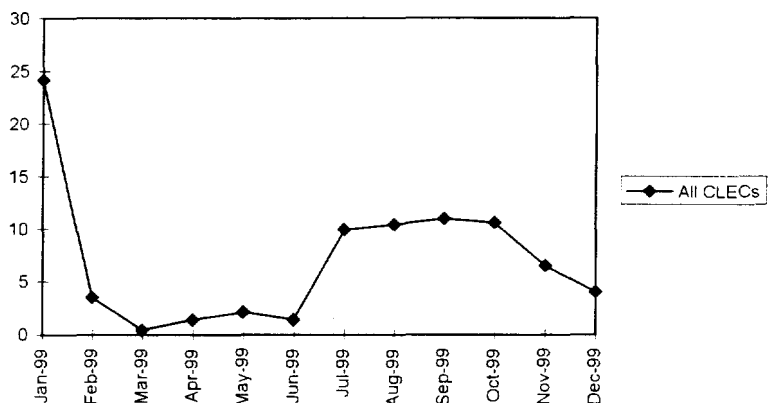
Pre-Ordering/Ordering

Average Time to Return FOC (Hours) - Mechanized - LEX

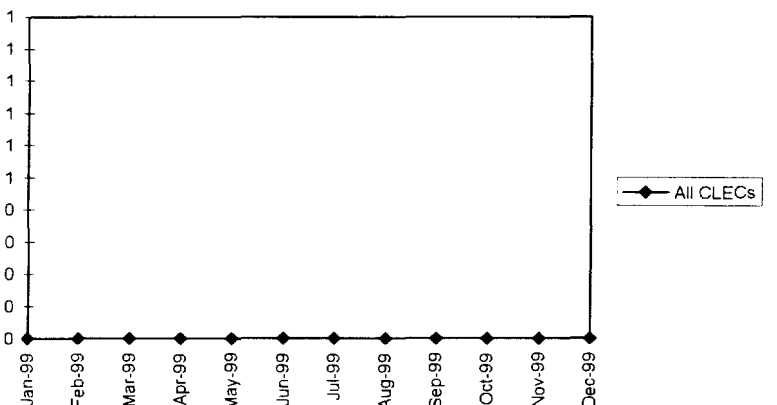
Measurement No 6	Residence and Simple Business	
	All CLECs	
	No. of Orders	Average Time (Hours)
Jul-99	4,982	2.3
Aug-99	3,397	1.2
Sep-99	5,985	1.8
Oct-99	6,823	2.0
Nov-99	8,326	1.4
Dec-99	8,357	1.1
12 Mo Total		



	Complex Business (1 - 200 Lines)	
	All CLECs	
	No. of Orders	Average Time (Hours)
Jan-99	18	24.1
Feb-99	43	3.5
Mar-99	93	0.4
Apr-99	66	1.4
May-99	64	2.1
Jun-99	54	1.4
Jul-99	21	10.0
Aug-99	26	10.4
Sep-99	1,271	11.0
Oct-99	2,427	10.6
Nov-99	2,261	6.5
Dec-99	1,774	4.0
12 Mo Total	8,118	7.8



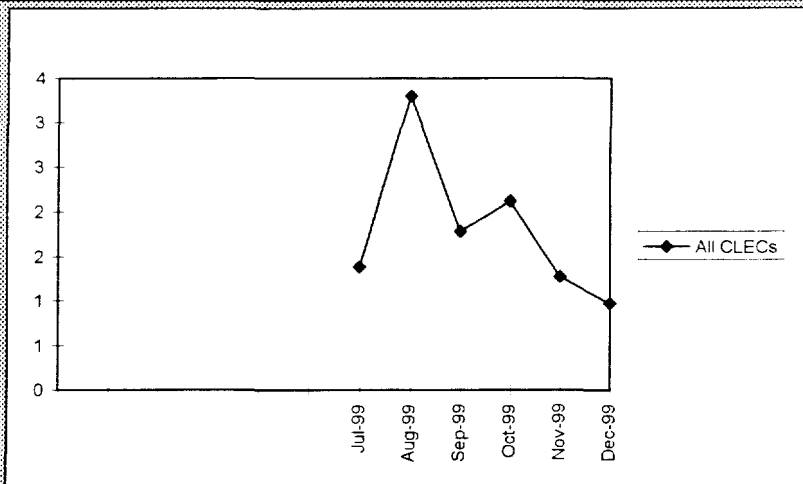
	Complex Business (200 + Lines)	
	All CLECs	
	No. of Orders	Average Time (Hours)
Jan-99	0	n/a
Feb-99	0	n/a
Mar-99	0	n/a
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
12 Mo Total	0	n/a



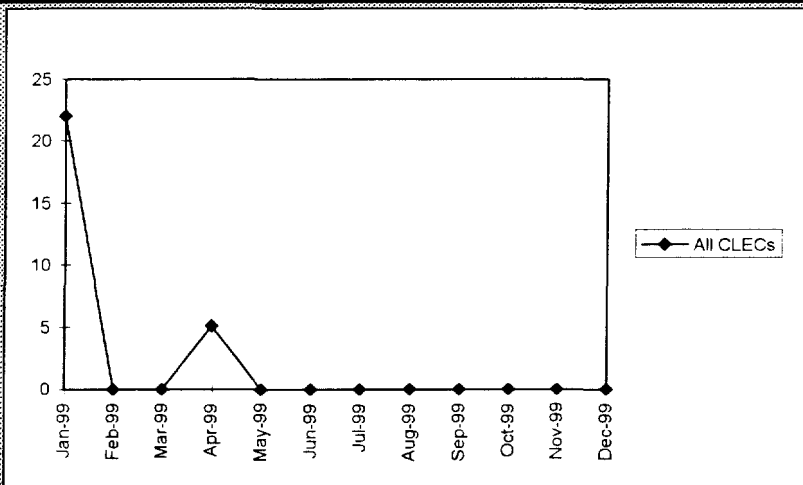
Pre-Ordering/Ordering

Average Time To Return FOC (Hours) - Mechanized - LEX

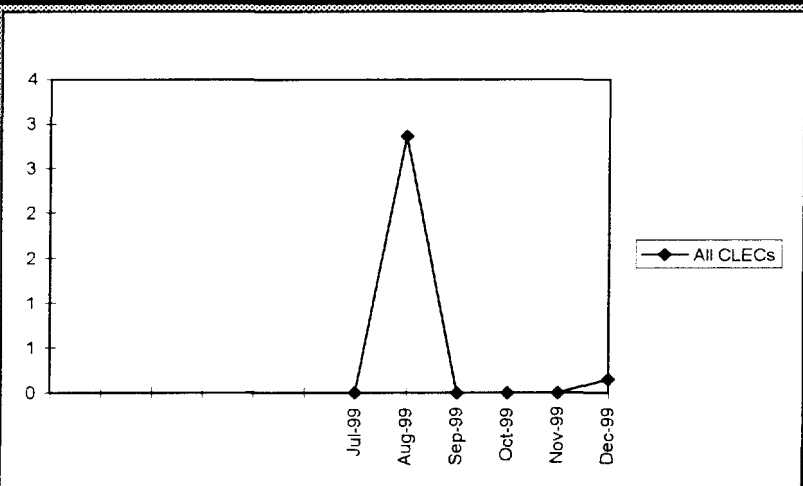
Measurement No 6	UNE Loop (1 - 50)	
	All CLECs	
	No of Orders	Average Time (Hours)
Jul-99	4 375	1.4
Aug-99	5 190	3.3
Sep-99	1 479	1.8
Oct-99	1 723	2.1
Nov-99	2 541	1.3
Dec-99	2 562	1.0
12 Mo. Total		



	UNE Loop (50 +)	
	All CLECs	
	No of Orders	Average Time (Hours)
Jan-99	36	22.0
Feb-99	0	n/a
Mar-99	0	n/a
Apr-99	1	5.1
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
12 Mo. Total	37	21.6



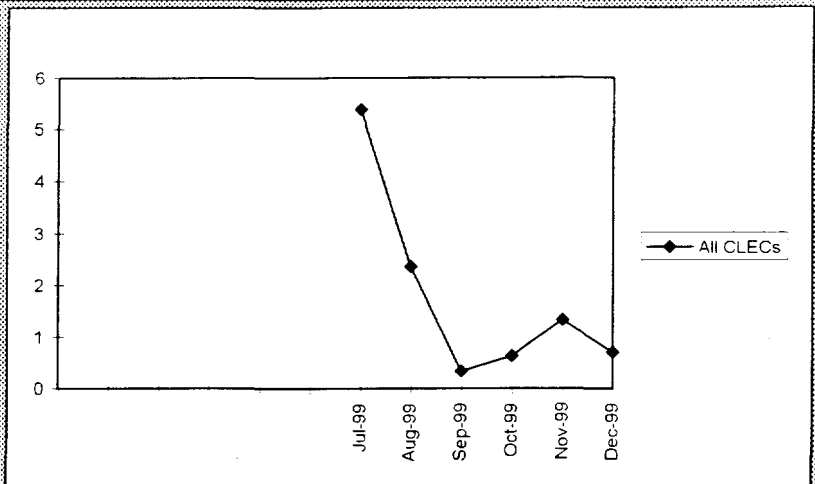
	Switch Ports	
	All CLECs	
	No of Orders	Average Time (Hours)
Jul-99	0	n/a
Aug-99	9	2.9
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	2	0.2
12 Mo. Total		



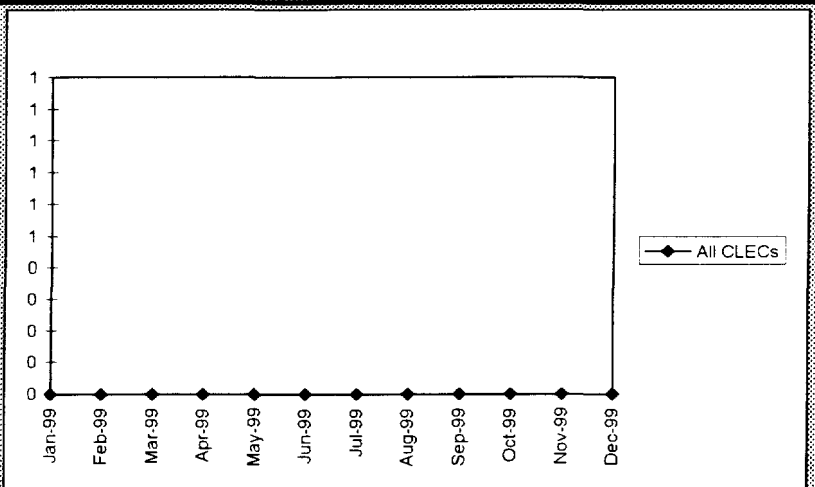
Pre-Ordering/Ordering

Average Time to Return FOC (Hours) - Mechanized - EDI

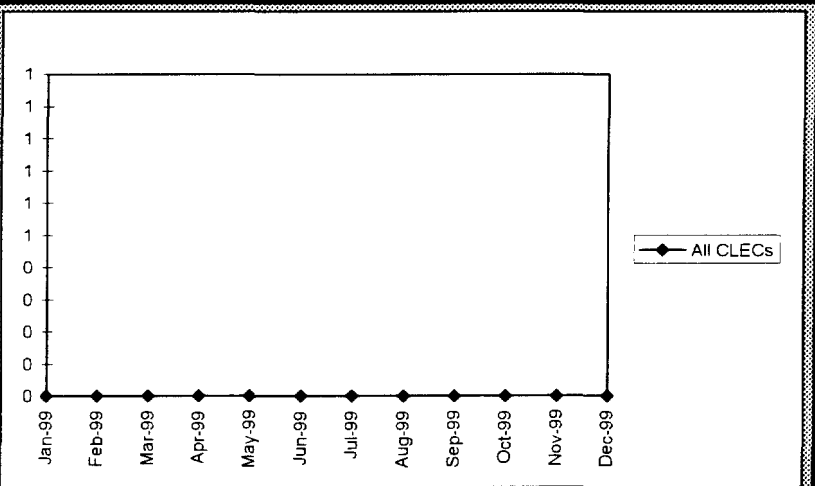
Measurement No. 6	Residence and Simple Business	
	All CLECs	
	No. of Orders	Average Time (Hours)
Jul-99	1,267	5.4
Aug-99	1,022	2.4
Sep-99	40,143	0.3
Oct-99	18,233	0.6
Nov-99	18,170	1.3
Dec-99	20,423	0.7
12 Mo. Total		



	Complex Business (1 - 200 Lines)	
	All CLECs	
	No. of Orders	Average Time (Hours)
Jan-99	0	n/a
Feb-99	0	n/a
Mar-99	0	n/a
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
12 Mo. Total	0	n/a



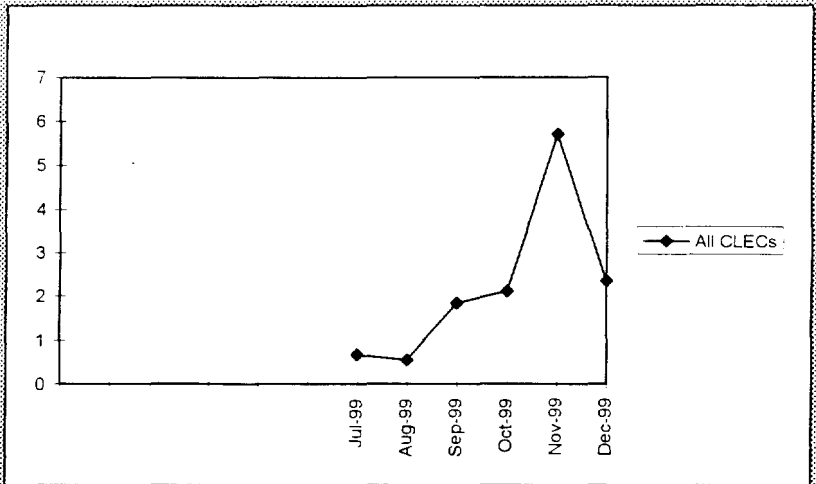
	Complex Business (200 + Lines)	
	All CLECs	
	No. of Orders	Average Time (Hours)
Jan-99	0	n/a
Feb-99	0	n/a
Mar-99	0	n/a
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
12 Mo. Total	0	n/a



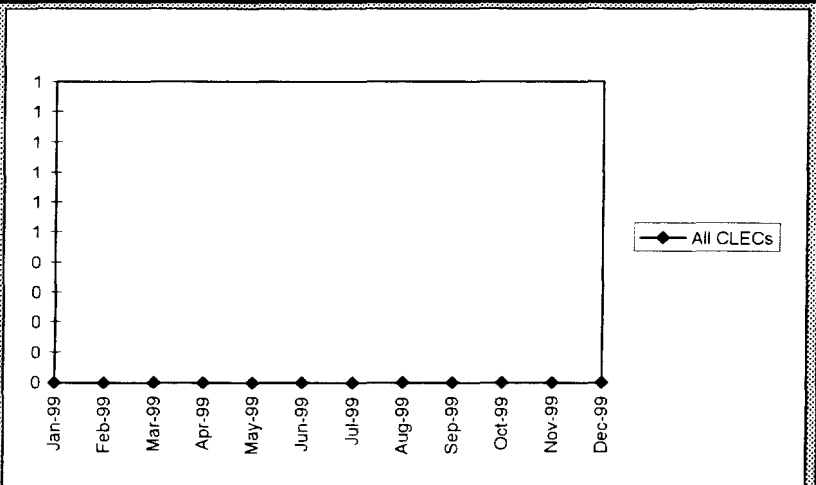
Pre-Ordering/Ordering

Average Time To Return FOC (Hours) - Mechanized - EDI

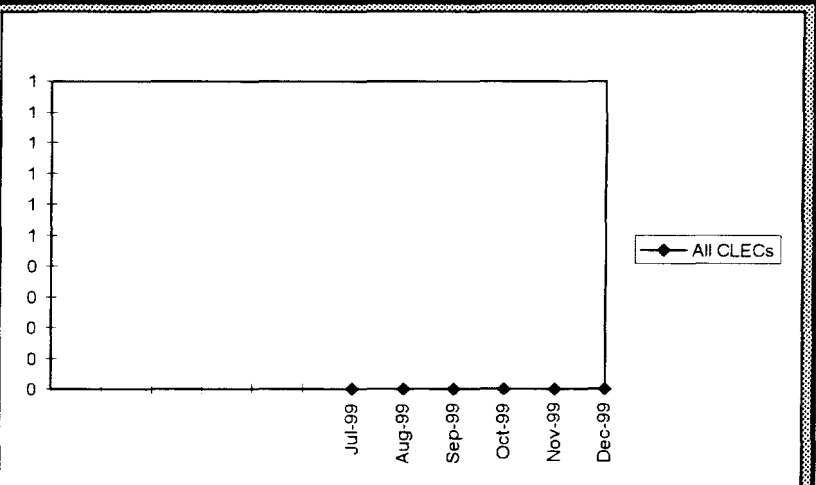
Measurement No. 6	UNE Loop (1 - 50)	
	All CLECs	
	No. of Orders	Average Time (Hours)
Jul-99	4 250	0.68
Aug-99	11 609	0.56
Sep-99	27	1.86
Oct-99	118	2.12
Nov-99	179	5.72
Dec-99	254	2.35
12 Mo. Total		



	UNE Loop (50 +)	
	All CLECs	
	No. of Orders	Average Time (Hours)
Jan-99	0	n/a
Feb-99	0	n/a
Mar-99	0	n/a
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
12 Mo. Total	0	n/a



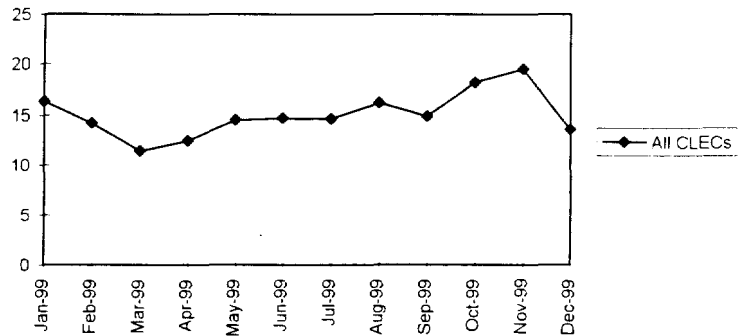
	Switch Ports	
	All CLECs	
	No. of Orders	Average Time (Hours)
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
12 Mo. Total		



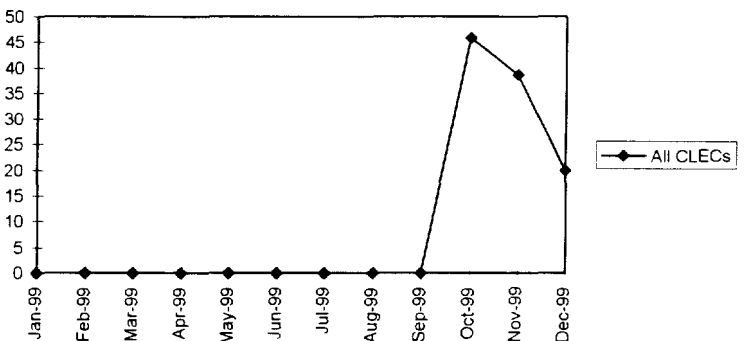
Pre-Ordering/Ordering

Average Time to Return FOC (Hours) - Manual

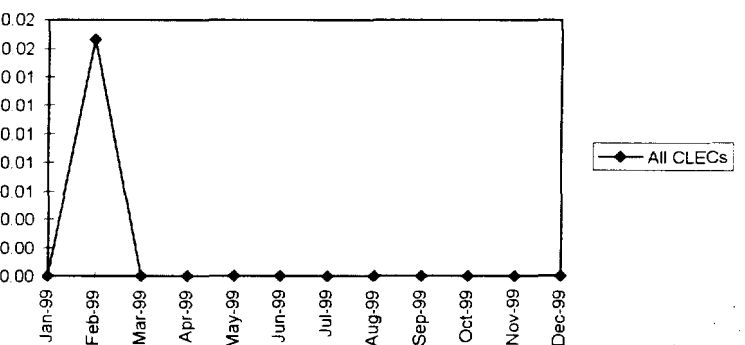
Measurement No 6	Residence and Simple Business	
	All CLECs	
	No of Orders	Average Time (Hours)
Jan-99	67,789	16.4
Feb-99	74,166	14.3
Mar-99	76,208	11.4
Apr-99	76,362	12.4
May-99	80,906	14.5
Jun-99	88,401	14.7
Jul-99	86,732	14.7
Aug-99	91,953	16.3
Sep-99	87,570	14.9
Oct-99	88,996	18.2
Nov-99	84,580	19.5
Dec-99	75,626	13.6
12 Mo. Total	979,289	15.1



	Complex Business - (1 - 200 Lines)	
	All CLECs	
	No of Orders	Average Time (Hours)
Jan-99	0	n/a
Feb-99	0	n/a
Mar-99	0	n/a
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	1,490	45.9
Nov-99	1,640	38.8
Dec-99	1,327	19.9
12 Mo. Total	4,457	35.6



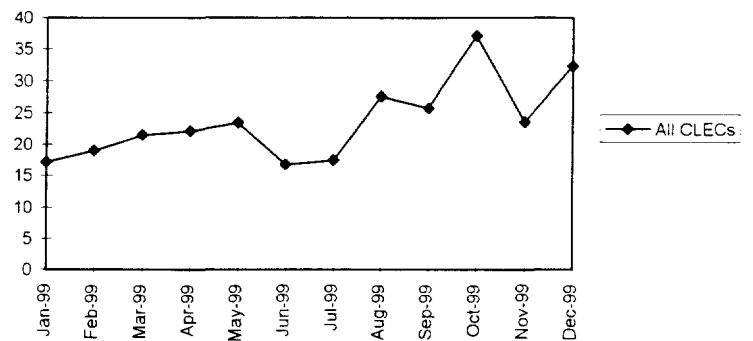
	Complex Business - (200 + Lines)	
	All CLECs	
	No of Orders	Average Time (Hours)
Jan-99	0	n/a
Feb-99	1	0.0
Mar-99	0	n/a
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
12 Mo. Total	1	0.0



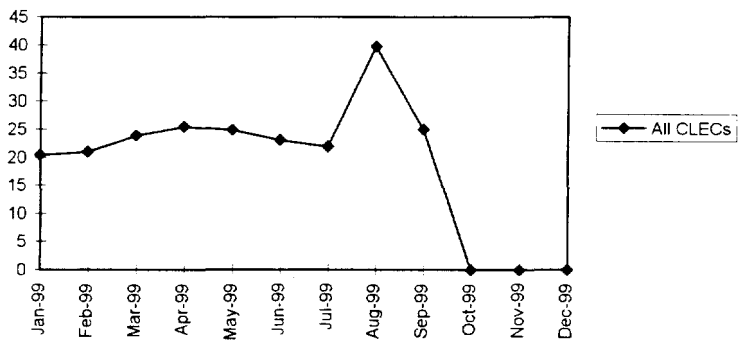
Pre-Ordering/Ordering

Average Time to Return FOC (Hours) - Manual

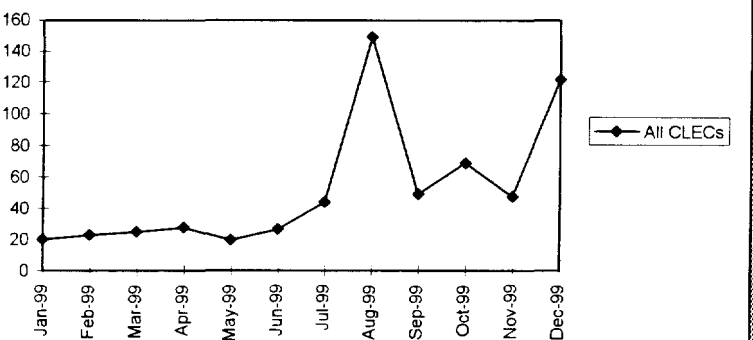
Measurement No 6	UNE Loop (1 - 50)	
	All CLECs	
	No of Orders	Average Time (Hours)
Jan-99	650	17.1
Feb-99	782	19.0
Mar-99	789	21.5
Apr-99	1,123	22.1
May-99	1,196	23.4
Jun-99	1,388	16.7
Jul-99	1,273	17.5
Aug-99	1,280	27.7
Sep-99	1,637	25.8
Oct-99	1,578	37.2
Nov-99	1,028	23.6
Dec-99	1,235	32.3
12 Mo Total	13,959	24.5



Measurement No 6	UNE Loop (50 +)	
	All CLECs	
	No of Orders	Average Time (Hours)
Jan-99	108	20.5
Feb-99	78	21.1
Mar-99	86	23.8
Apr-99	88	25.4
May-99	105	24.8
Jun-99	72	23.0
Jul-99	70	22.0
Aug-99	47	39.8
Sep-99	120	25.0
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
12 Mo Total	774	24.3



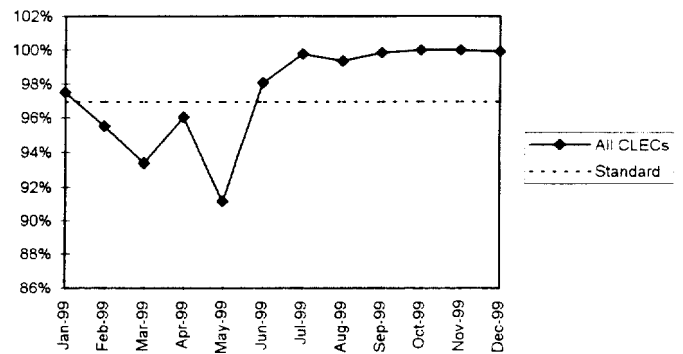
Measurement No 6	Switch Ports	
	All CLECs	
	No of Orders	Average Time (Hours)
Jan-99	78	20.1
Feb-99	57	22.7
Mar-99	35	24.8
Apr-99	30	27.7
May-99	928	19.7
Jun-99	249	26.5
Jul-99	454	44.0
Aug-99	404	148.9
Sep-99	218	49.3
Oct-99	261	68.6
Nov-99	310	47.6
Dec-99	15	121.6
12 Mo Total	3,039	51.0



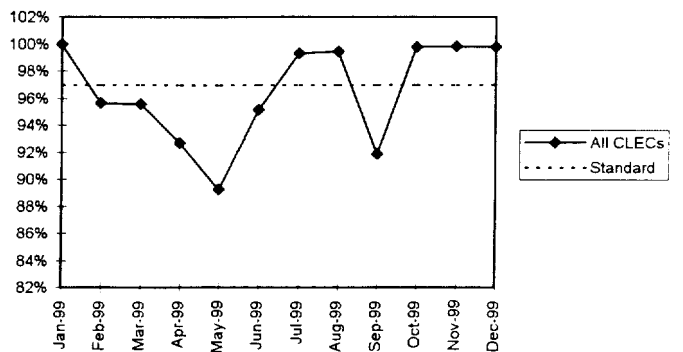
Pre-Ordering/Ordering

Percent Mechanized Completions Returned Within 1 hour of Completion of SORD

Measurement No. 7	LEX			
	All CLECs			
	No. of Completions	# Returned in One Hour	% Returned in One Hour	Z-Value
Jan-99	3,028	2,953	97.5%	-0.52
Feb-99	2,626	2,508	95.5%	1.49
Mar-99	4,268	3,986	93.4%	3.61
Apr-99	4,840	4,649	96.1%	0.95
May-99	4,667	4,255	91.2%	5.83
Jun-99	5,750	5,639	98.1%	-1.07
Jul-99	8,896	8,876	99.8%	-2.78
Aug-99	9,007	8,950	99.4%	-2.37
Sep-99	8,709	8,695	99.8%	-2.84
Oct-99	9,495	9,494	100.0%	-2.99
Nov-99	11,115	11,115	100.0%	-3.00
Dec-99	13,705	13,693	99.9%	-2.91
12 Mo. Total	86,106	84,813	98.5%	n/a

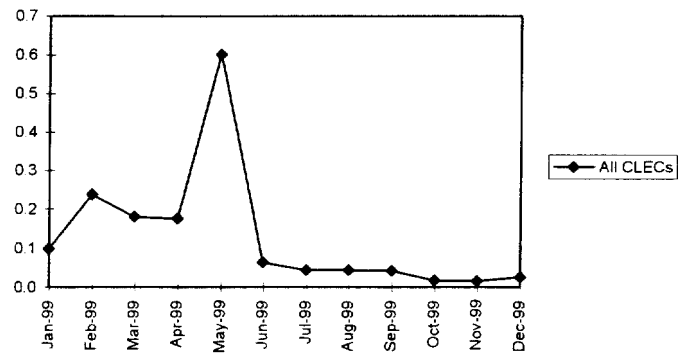


Measurement No. 8	EDI			
	All CLECs			
	No. of Completions	# Returned in One Hour	% Returned in One Hour	Z-Value
Jan-99	2	2	100.0%	Base < 10
Feb-99	46	44	95.7%	1.35
Mar-99	45	43	95.6%	1.44
Apr-99	137	127	92.7%	4.30
May-99	149	133	89.3%	7.74
Jun-99	268	255	95.1%	1.85
Jul-99	4,843	4,810	99.3%	-2.32
Aug-99	11,599	11,538	99.5%	-2.47
Sep-99	32,451	29,813	91.9%	5.13
Oct-99	19,442	19,399	99.8%	-2.78
Nov-99	12,885	12,866	99.9%	-2.85
Dec-99	19,763	19,722	99.8%	-2.79
12 Mo. Total	101,630	98,752	97.2%	n/a

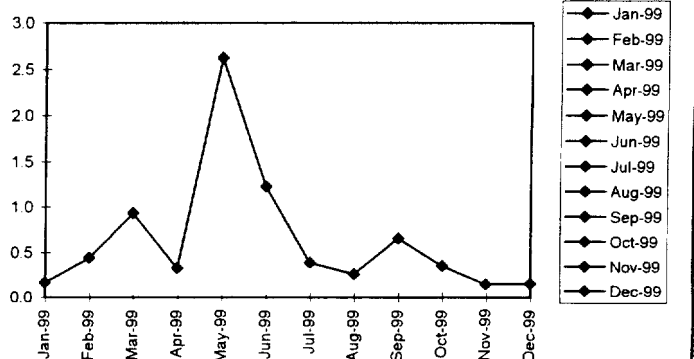


Average Time to Return Mechanized Completions (Hours)

Measurement No. 8	LEX	
	All CLECs	
	No. of Completions	Average Time in Hours
Jan-99	3,028	0.10
Feb-99	2,626	0.24
Mar-99	4,268	0.18
Apr-99	4,840	0.18
May-99	4,667	0.60
Jun-99	5,750	0.06
Jul-99	8,896	0.04
Aug-99	9,007	0.05
Sep-99	8,709	0.04
Oct-99	9,495	0.02
Nov-99	11,115	0.02
Dec-99	13,705	0.03
12 Mo. Total	86,106	0.09



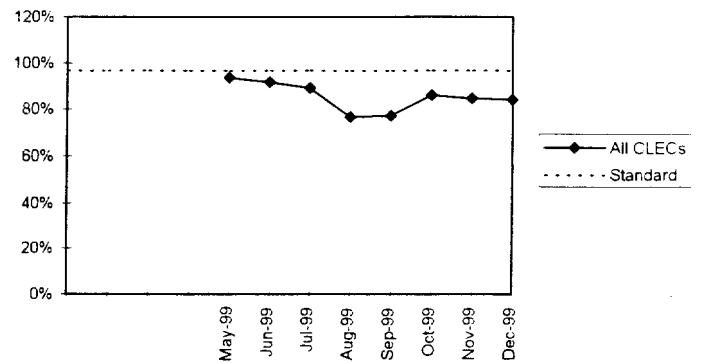
Measurement No. 8	EDI	
	All CLECs	
	No. of Completions	Average Time in Hours
Jan-99	2	0.17
Feb-99	46	0.45
Mar-99	45	0.94
Apr-99	137	0.33
May-99	149	2.63
Jun-99	268	1.23
Jul-99	4,843	0.40
Aug-99	11,599	0.27
Sep-99	32,451	0.67
Oct-99	19,442	0.36
Nov-99	12,885	0.15
Dec-99	19,763	0.16
12 Mo. Total	101,630	0.39



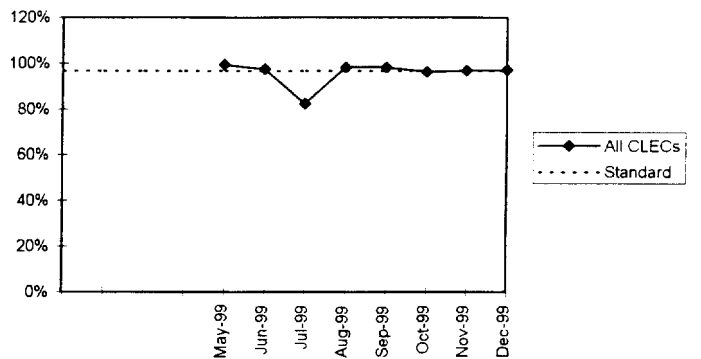
Pre-Ordering/Ordering

Percent Mechanized Completions Returned Within 1 Day of Work Completion

Measurement No. 7.1	LEX			
	All CLECs			
	No. of Completions	# Returned in One Hour	% Returned in One Hour	Z-Value
May-99	4,653	4,358	93.7%	3.34
Jun-99	5,750	5,273	91.7%	5.30
Jul-99	8,896	7,940	89.3%	7.75
Aug-99	9,007	6,907	76.7%	20.32
Sep-99	8,709	6,723	77.2%	19.80
Oct-99	9,495	8,177	86.1%	10.88
Nov-99	11,115	9,427	84.8%	12.19
Dec-99	13,691	11,534	84.2%	12.75
12 Mo. Total	71,316	60,339	84.6%	n/a



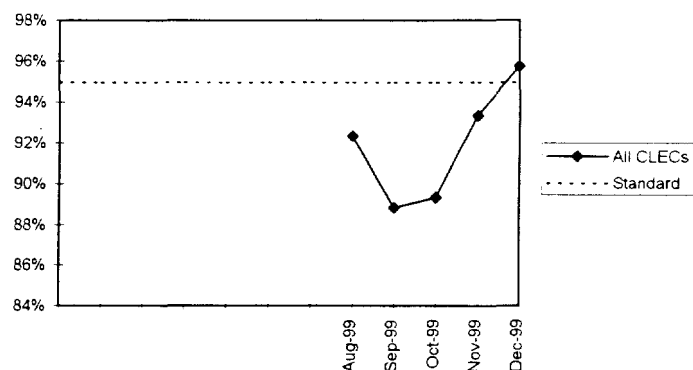
Measurement No. 7.1	EDI			
	All CLECs			
	No. of Completions	# Returned in One Hour	% Returned in One Hour	Z-Value
May-99	149	148	99.3%	-2.33
Jun-99	268	261	97.4%	-0.39
Jul-99	4,843	3,998	82.6%	14.45
Aug-99	11,599	11,411	98.4%	-1.38
Sep-99	32,451	31,919	98.4%	-1.36
Oct-99	19,442	18,756	96.5%	0.53
Nov-99	12,885	12,474	96.8%	0.19
Dec-99	19,759	19,191	97.1%	-0.13
12 Mo. Total	101,396	98,158	96.8%	n/a



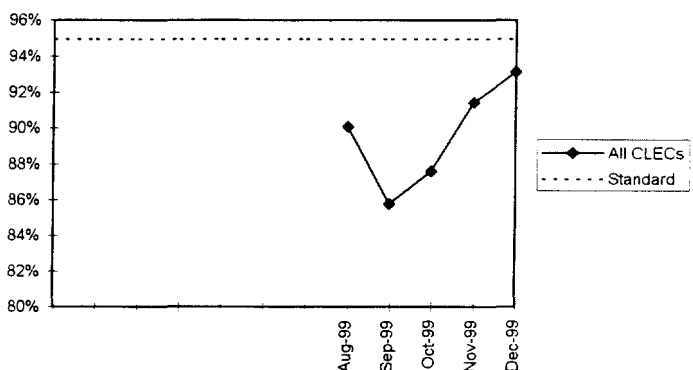
Local Number Portability (LNP)

Percent Firm Order Confirmations (FOCs) received within "x" hours - LEX

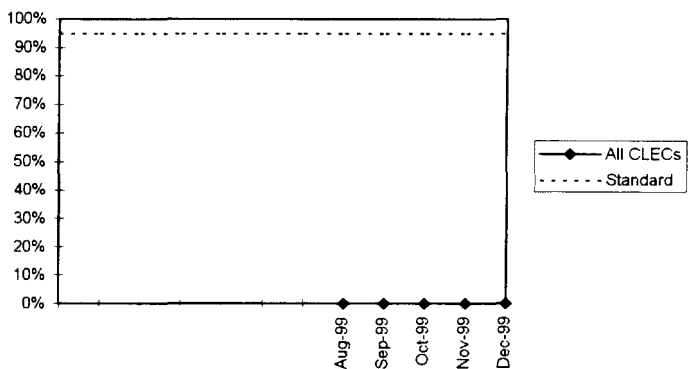
Measurement No 94	Residence and Simple Business LNP Only (1-19)			
	All CLECs			
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
Aug-99	862	796	92.3%	2.66
Sep-99	897	797	88.9%	6.15
Oct-99	705	630	89.4%	5.64
Nov-99	824	769	93.3%	1.67
Dec-99	1,088	1,042	95.8%	-0.77
12 Mo. Total	4,376	4,034	92.2%	



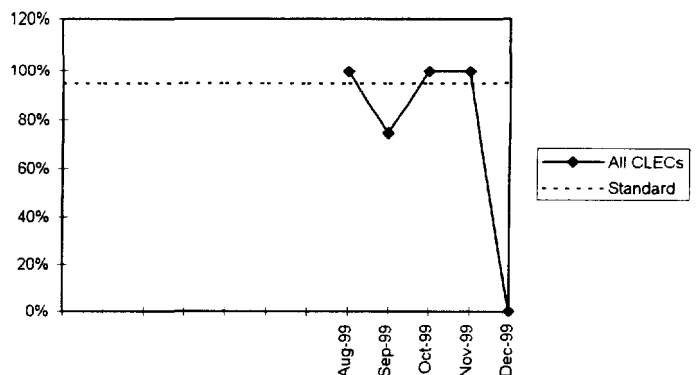
Measurement No 94	Residence and Simple Business With Loop (1 - 19)			
	All CLECs			
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
Aug-99	1,393	1,255	90.1%	4.91
Sep-99	1,196	1,026	85.8%	9.21
Oct-99	1,096	960	87.6%	7.41
Nov-99	1,357	1,241	91.5%	3.55
Dec-99	1,737	1,618	93.1%	1.85
12 Mo. Total	6,779	6,100	90.0%	



Measurement No 94	LNP Only (20+)			
	All CLECs			
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



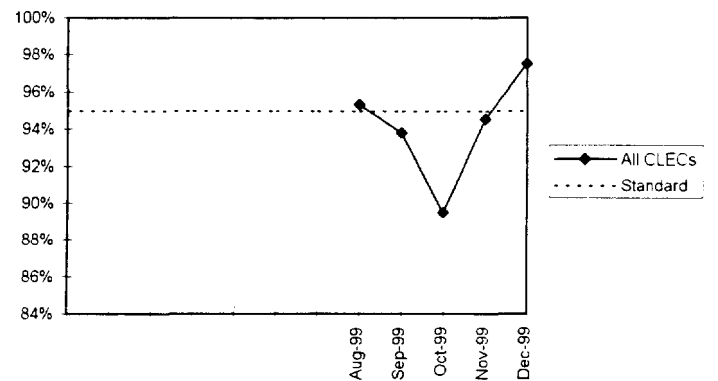
Measurement No 94	LNP with Loop (20 +)			
	All CLECs			
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	1	1	100.0%	Base < 10
Sep-99	8	6	75.0%	Base < 10
Oct-99	2	2	100.0%	Base < 10
Nov-99	1	1	100.0%	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	12	10	83.3%	



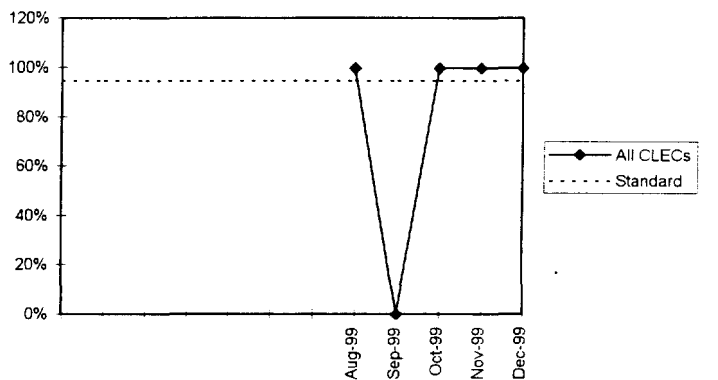
Local Number Portability (LNP)

Percent Firm Order Confirmations (FOCs) received within "x" hours - LEX

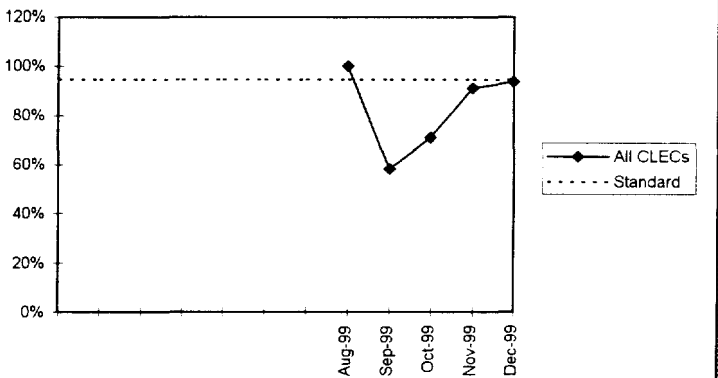
Measurement No. 94	LNP Complex Business (1 - 19 Lines)			
	All CLECs			
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Aug-99	107	102	95.3%	-0.33
Sep-99	81	76	93.8%	1.17
Oct-99	86	77	89.5%	5.47
Nov-99	128	121	94.5%	0.47
Dec-99	120	117	97.5%	-2.50
12 Mo. Total	522	493	94.4%	



Measurement No. 94	LNP Complex Business (20 - 50 Lines)			
	All CLECs			
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	1	1	100.0%	Base < 10
Sep-99	1	0	n/a	Base < 10
Oct-99	1	1	100.0%	Base < 10
Nov-99	2	2	100.0%	Base < 10
Dec-99	20	20	100.0%	-5.00
12 Mo. Total	25	24	96.0%	



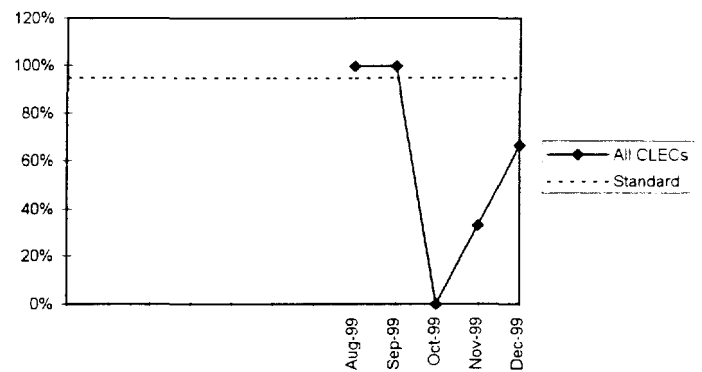
Measurement No. 94	LNP Complex Business (50 + Lines)			
	All CLECs			
	No. of Orders	# Received On Time	% Received On Time	Z-Value
Aug-99	10	10	100.0%	-5.00
Sep-99	31	18	58.1%	36.94
Oct-99	31	22	71.0%	24.03
Nov-99	22	20	90.9%	4.09
Dec-99	48	45	93.8%	1.25
12 Mo. Total	142	115	81.0%	



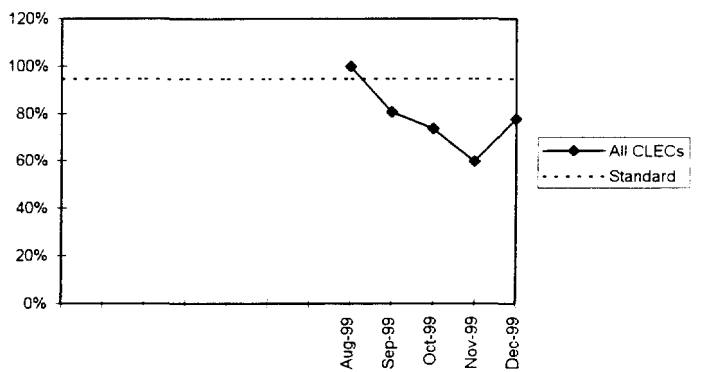
Local Number Portability (LNP)

Percent Firm Order Confirmations (FOCs) received within "x" hours - EDI

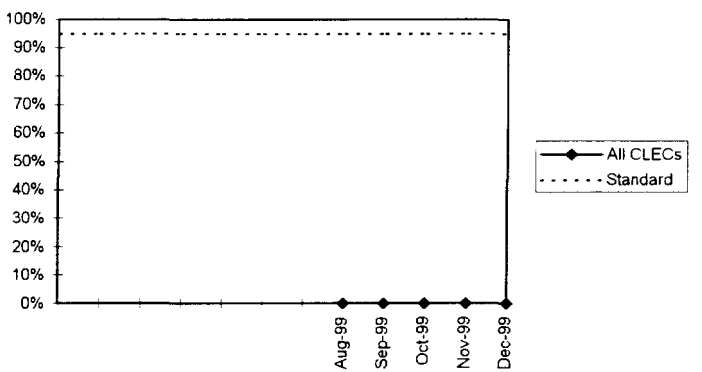
Measurement No. 94	Residence and Simple Business LNP Only (1-19)			
	All CLECs			
	No of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
Aug-99	4	4	100.0%	Base < 10
Sep-99	2	2	100.0%	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	3	1	33.3%	Base < 10
Dec-99	6	4	66.7%	Base < 10
12 Mo. Total	15	11	73.3%	



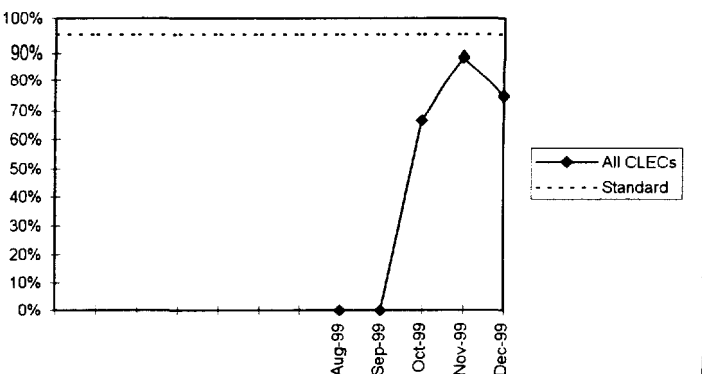
Measurement No. 94	Residence and Simple Business With Loop (1 - 19)			
	All CLECs			
	No of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
Aug-99	5	5	100.0%	Base < 10
Sep-99	103	83	80.6%	14.42
Oct-99	243	179	73.7%	21.34
Nov-99	378	226	59.8%	35.21
Dec-99	560	435	77.7%	17.32
12 Mo. Total	1,289	928	72.0%	



Measurement No. 94	LNP Only (20+)			
	All CLECs			
	No of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



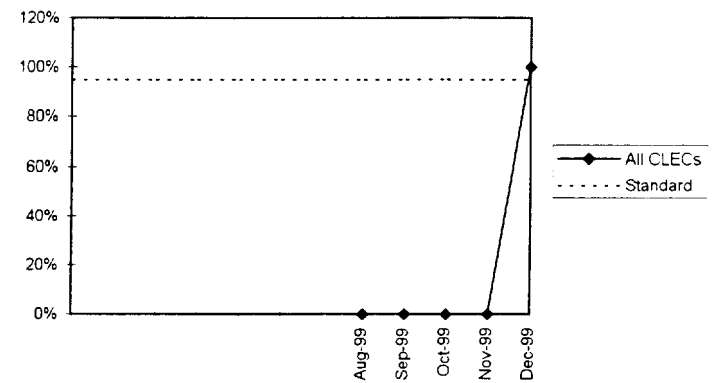
Measurement No. 94	LNP with Loop (20 +)			
	All CLECs			
	No of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	6	4	66.7%	Base < 10
Nov-99	9	8	88.9%	Base < 10
Dec-99	12	9	75.0%	20.00
12 Mo. Total	27	21	77.8%	



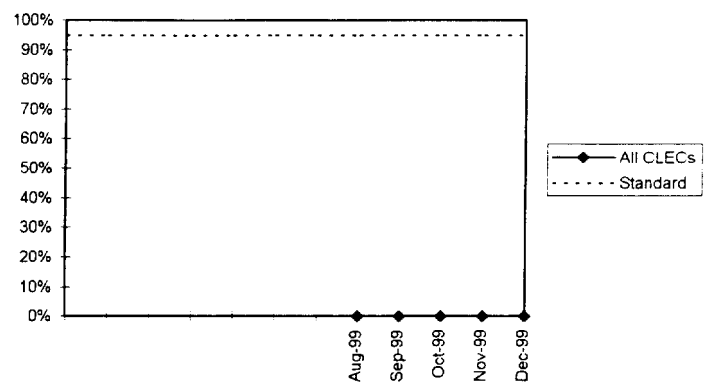
Local Number Portability (LNP)

Percent Firm Order Confirmations (FOCs) received within "x" hours - EDI

Measurement No 94	LNP Complex Business (1 - 19 Lines)			
	All CLECs			
	No of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	2	2	100.0%	Base < 10
12 Mo. Total	2	2	100.0%	



Measurement No 94	LNP Complex Business (20 - 50 Lines)			
	All CLECs			
	No of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



Measurement No 94	LNP Complex Business (50 + Lines)			
	All CLECs			
	No of Orders	# Received On Time	% Received On Time	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	

